

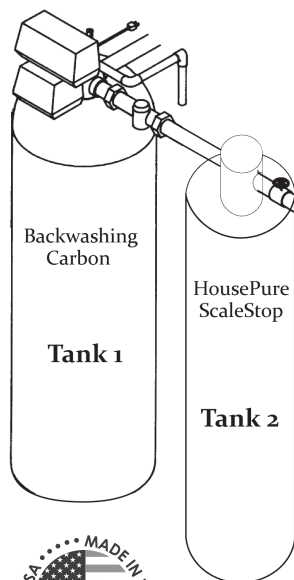
## MODEL

## DESCRIPTION

**HousePure® ScaleStop  
Whole House  
Commercial Grade  
Conditioner**

Part # WI-HPSS-2

Shipping Wt: 350 lbs.



The HousePure ScaleStop 2 is the high capacity commercial version of the residential HousePure ScaleStop Conditioner. The HPSS 2 boasts 2" inlet and outlet lines for larger homes and businesses that require higher flow rates with the added scale control capacity. The pretreatment tank offers 4 cubic feet of premium coconut shell granular activated carbon along with 10 lbs of KDF-55 media. Together, these two mediums create a high degree of pretreatment benefits including dechlorination, bacteria inhibition, and taste and odor reduction. The second tank contains 88% more ScaleStop media than residential systems, ensuring that all water is properly treated for scale control.

The HPSS-2 has a 2" inlet and outlet, which can be bushed down to accept smaller pipe sizes if needed. The unit includes a 2900 series commercial, 24VDC controller and a 3200 2" metered valve.

**Includes Installation Parts and Install/Owner's Manual\***

**Flow Rate:** 30 GPM

**Dimensions (Including both tanks):** Width: 32" Height: 80" Depth: 32"

**Media Volume:** 4-cubic feet, coconut shell granular activated carbon (Tank 1)  
10-lbs, KDF-55 Medium (Tank 1)  
7.5-liters, ScaleStop resin (Tank 2)

**Operating Temperature Range:** 34°F to 110°F (Not appropriate for freezing temperatures.)

**Pipe Size:** Inlet- 2", Outlet- 2", Drain- 1"

**Water Pressure Range:** 20 PSI to 75 PSI

**Water Quality:** Not for use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

**Operating Voltage:** 24 VAC, 50/60 Hz, 120 VAC transformer included.

Component Tested to NSF/ANSI Standard 42  
for material requirements.



Meets National Lead Laws including NSF 372 - 2011 Drinking Water System Components - Lead Content and S.3874, Reduction of Lead in Drinking Water Act, CA AB 1953 and VT Act 193.

### PLEASE NOTE:

- This is not a water softener. To assist in your understanding of this product, please read the expectations Q & A on the next page.
- When installed in homes with new pipes, system must be in bypass mode for 120 days before use.

### CUSTOMERS CONCERNED WITH CHLORAMINES CAN UPGRADE THIS PRODUCT.

Our non-chemically impregnated coconut based activated carbon has been surface modified during manufacture. Our product is 3 times more effective than competitive products and 15 times more effective than our standard HousePure media.

**Upgrade to more complete chloramine removal! WI-HPSS-2-CHL**



**MAXIMUM recommended line pressure for this product is 75 PSI.** Pressure above 75 PSI indicates the absence of a properly functioning water pressure regulator at the property. Excessive water pressure poses a risk of property damage to you. Problems due to excessive water pressure are NOT covered by this product's warranty. **BEFORE** installation of any Water, Inc. product, confirm that water supply pressure does not exceed 75 PSI. Questions? Contact Water, Inc. Service Depart. at 800.322.WATER(9283)



HousePure® ScaleStop  
**Q & A to meet customer “expectations”**

**Question: Why would I want the HousePure ScaleStop?**

Answer: The HousePure ScaleStop is a whole house filter with scale control. The mineral spots left behind after the water evaporates are what the industry calls “soft scale.” Usually the soft scale can be removed with a damp cloth. Generally you should not need any chemicals to clean the wetted surface.

**Question: Are there any other benefits I will receive from using the HousePure ScaleStop?**

Answer: Yes, the twin tank HousePure ScaleStop system is made up of a whole house water filter that will improve the taste and overall quality of your water. The second tank has the uniquely manufactured special ScaleStop resin media. Hard minerals are in effect, attracted to the resin media and held in suspension until they pass harmlessly through your households plumbing pipes.

**Question: When my water evaporates, will spots be left behind if I install a HousePure ScaleStop?**

Answer: Yes! When minerals are left in your water and the water evaporates, spots (scale) will be left behind. The difference is that the scale and spots should be easier to remove as compared to actual hard water scaling.

**Question: What is the difference between soft scale and what I currently see on my fixtures and glass shower door?**

Answer: With regular hard water spots, unless you wipe them off before they dry, they will be more difficult to remove and might require harsh chemicals (Lime Away®).

The softer scale left behind from the HousePure ScaleStop product usually can be wiped off with a damp cloth even when dry. The important thing to remember is to clean your fixtures and glass doors on a regular basis (every 3 to 5 days). If left alone, many minerals that are typically found in water will become difficult to remove if allowed to build up over time.

**Question: Why would I not consider a conventional water softener or conditioner?**

Answer: The best solution and time honored process for hard water is a traditional water softener.

However, many people want to address the negative effects of hard water and are concerned for the environment because of added salts when using a water softener.

Many areas have banned water softeners because of the build up of “salts” in the wastewater stream. This makes water reuse difficult for many municipalities.



HousePure® ScaleStop  
**Q & A to meet customer “expectations”**  
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**Question: When should I not consider purchasing a HousePure ScaleStop product?**

Answer: If you or the members of your household are used to enjoying the soft water experience (the slippery feeling), then HousePure ScaleStop is not the best product for you. This feeling can only be accomplished by using a traditional water softener (See our models HP-9100, HP-SOFTFLO, or HP-SOFT).

**Question: Is your HousePure ScaleStop a good choice for my brand new home?**

Yes. However, ***if you have a brand new home and/or the copper plumbing has just been re-piped, you should wait for 90 days before having HousePure ScaleStop installed or install the HousePure ScaleStop using the system temporarily in the bypass mode.*** New copper piping can leach small amounts of copper onto the ScaleStop resin which will cause pre-mature failure.

**Question: At what level of water hardness will the HousePure ScaleStop product not be effective?**

Answer: The manufacturer suggests that the harder the water, the better HousePure ScaleStop will work. However, our “real world” Water, Inc. experience suggests that if hardness is over 20 grains hard, we are suggesting the HousePure ScaleStop not be purchased.

**Question: I’m on a well, so how will HousePure ScaleStop perform in my house?**

Answer: Before recommending the purchase of HousePure ScaleStop, the manufacturer needs to review your most recent water report. Certain water conditions that are common in private wells can affect the performance of the HousePure ScaleStop technology. This is normally not an issue with municipally supplied water.

**Before purchase please read this document and sign below that you understand the benefits and limitations of the HousePure ScaleStop product.**

**Note: Water, Inc. will not process an order for HousePure ScaleStop without a signed copy of this form. The customer’s signed form must be sent in with the dealer’s purchase order.**

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Print customer’s name

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Customer’s signature and date

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Authorized dealer and city